

A powerful diagnostic tool for the professional technician

ServiceRanger™ 4 is a PC-based diagnostic and service software application that provides quick access to Eaton commercial vehicle products. It allows for quick and easy diagnosis of complex problems affecting electronic systems to enable faster service and reduced downtime.



View active and inactive fault codes

Quickly identify issues with your vehicle and link directly to troubleshooting procedures.



Create and review service activity reports

Keep track of service information automatically. Improve communication between you and your customer, and with Eaton RoadRanger support.



Service Routines

Run specialized tests and utilities to help you quickly identify the root cause of hard-to-determine issues.



View and edit vehicle configuration parameters

Keep vehicles optimized for your changing needs and preferences.



View real-time vehicle data parameter values

View live vehicle data to isolate issues and quickly find the root cause.



Update vehicle product software

Reflash electronic control units with new software to improve performance or enable new features.



View service information for Eaton products

Find the information you need to quickly troubleshoot, remove and install components on your Eaton products.



Automatic updates

You will always be up to speed with the latest product, service information and software updates from Eaton.



Powering Business Worldwide

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SERVICERANGER 4

Product Supported

ServiceRanger 4 is the only software on the market approved to work on Eaton products:

- Procion® Fuller® Advantage® Series
- UltraShift® PLUS
- Hybrid Electric Vehicle
- Hydraulic Launch Assist
- AutoShift® / UltraShift® Gen3
- AutoShift / UltraShift Gen2
- Lightning

System Requirements

A PC should meet the following minimum configuration:

- Platform: IBM or 100% compatible
- Operating system (32- and 64-bit versions):
 - Windows XPTM
 - Windows VistaTM
 - Windows 7TM
 - Windows 8TM
- Processor: Windows 10 2.0GHZ or greater, dual core or greater
- RAM Memory: 1 GB or greater
- Hard Drive: 10 GB available
- Display: SVGA (1024 x 768 pixels) Color
- Required Software: Microsoft.NET Framework 4.0

Subscribe Today.

For your convenience, visit Roadranger.com/ServiceRanger or call **1.800.826.HELP**

Vehicle Link Adapter

ServiceRanger 4 requires a TMC RP1210 communication adapter to communicate with the vehicle. To obtain more information on compatible adapters, visit www.Roadranger.com/ServiceRanger.

Packages

ServiceRanger 4 is offered in two packages: Basic and Professional. Ranging from 'read only' to professional full-function service levels, there is a version to meet every need.

ServiceRanger 4 is offered as a subscription program, which gives you access to updates, new features and product support.

FEATURES	Basic	Professional
Fault Codes	✓	✓
Service Information	✓	✓
Data Monitor	✓	✓
Configurations		✓
Programming		✓

FEATURES	SERVICERANGER 4
Fault Codes	Displays vehicle and Eaton fault codes filtered for easy location
Service Information	View troubleshooting directly from a fault code
	View troubleshooting and service repair procedure within an interactive viewer
	Videos for complicated repair procedures
Data Monitoring	Provides live data
	Pre-defined and user-created lists
	Select from all vehicle parameters
Configurations and Calibrations (1)	Change Eaton configuration settings
	Grouped and sorted values for easy identification
	Saved configurations templates files
Programming (1)	Update product software
	Internet updates for new product software
	One-click update allows programming the entire system of ECUs at once
Other	Web-based remote support (Call Center)
	Enhanced service activity report - allows for saving, searching, printing
	Online account and license management
	Enhanced user interface - clean, intuitive and large touchpoints

1) Professional Only

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For spec'ing or service assistance, call **1-800-826-HELP (4357)** or visit www.eaton.com/roadranger. In Mexico, call **001-800-826-4357**.

Roadranger: Eaton and trusted partners providing the best products and services in the industry, ensuring more time on the road.

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